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www .ringaroundtherose.com

## Wedding Contract

- OUR PROMISE TO YOU: RING AROUND THE ROSE (HEREINAFTER REFERRED TO AS RAR) WILL PROVIDE ALL THE SERVICES SPECIFIED IN CLIENT'S (HEREINAFTER REFERRED TO AS CLIENT) PROPOSAL FOR THEIR EVENT (HEREINAFTER REFERRED TO AS EVENT) AND WORK WITH CLIENT IF ANY ADJUSTMENTS NEED TO BE MADE.
- RING AROUND THE ROSE (RAR) BUSINESS HOURS ARE 10AM-7PM, M-F OR BY APPOINTMENT. PLEASE LIMIT PHONE BUSINESS TO THESE HOURS WHENEVER POSSIBLE.
- RING AROUND THE ROSE FEES: THERE IS NO INITIAL CONSULTATION FEE. HOURLY RATE OF \$50 APPLIES TO ADDITIONAL CONSULTATIONS THAT EXCEED 1 HR OR CHANGES THAT REQUIRE RE-ESTIMATING (CHANGING VENUE, FLOWER CHOICES) ETC.
- FOR COMPLEX ORDERS A 10% PROJECT DESIGN AND MANAGEMENT FEE IS WILL BE ADDED TO YOUR ORDER ONCE YOUR FINAL REVISIONS ARE COMPLETE. THIS FEE IS FOR TIME SPENT OUTSIDE CONSULTATIONS TO PROCURE PRODUCT, DESIGN DEVELOPMENT, VENDOR COORDINATION, EMAIL & PHONE REVISIONS. GENERAL REVISIONS TO YOUR ORDER ARE INCLUDED WITH UP TO 25 EMAILS. YOU WILL BE INFORMED PRIOR TO BOOKING IF YOUR WEDDING FALLS IN THE COMPLEX CATEGORY.
- A 50% NON-REFUNDABLE, CASH OR CHECK DEPOSIT RAR WILL RESERVE THIS DATE JUST FOR YOU! YOUR DEPOSIT WILL RESERVE YOUR WEDDING DATE AND BE DEDUCTED FROM TOTAL PRICE OF THE EVENT.
- CANCELLATIONS AFTER BOOKING ARE NON-REFUNDABLE. CLIENT UNDERSTANDS IN THE EVENT OF CANCELLATION AFTER FULL PAYMENT, VENDOR OBLIGATIONS ARE CANCELED AND ALL PAYMENTS ARE FORFEITED. IF YOUR FLOWERS HAVE ALREADY BEEN PROCURED AT THE TIME OF CANCELLATION, YOU WILL RECEIVE THE FLOWERS ORDERED IN BULK FORM
- REBOOKING: IN THE EVENT OF FIRE, NATURAL DISASTER, TRAGEDY OR OTHER EMERGENCY, RAR WILL CREDIT THE AMOUNT PAID TOWARD ANOTHER MUTUAL DATE. YOUR PROPOSAL WILL BE UPDATED TO REFLECT PRICING CURRENT WITH YOUR NEW DATE. IF YOUR REBOOKING DATE IS NOT AVAILABLE WITH RAR; RAR WILL REFUND ANY AMOUNT PAID OVER YOUR DEPOSIT AS WELL AS YOUR DEPOSIT MINUS \$500 PROPOSAL FEE AND ANY ACTUAL COSTS OR PRODUCTS INCURRED ON YOUR BEHALF.
- A \$30 SERVICE FEE WILL BE CHARGED FOR EACH NSF CHECK.
- BALANCE IS DUE IN FULL 3 WEEKS PRIOR TO YOUR WEDDING. IF PAYMENT IS NOT RECEIVED FLOWERS AND DECOR WILL NOT BE ORDERED AND THIS CONTRACT WILL BE CLOSED AT THE DETERMINATION OF RAR. IF RAR DETERMINES THE CONTRACT CAN STILL BE FULFILLED AFTER THIS DATE AND CLIENT WISHES TO CONTINUE, THE CONTRACT THERE WILL BE A 10% FEE ADDED TO THE BALANCE DUE AND ANY EXTRAORDINARY COSTS INCURRED DUE TO LATE PAYMENT WILL BE PASSED ON TO CLIENT. THERE WILL BE NO REFUNDS FOR CANCELLATIONS AFTER FINAL PAYMENT.
- YOU WILL BE PROVIDED WITH A FINAL COPY OF YOUR WEDDING ORDER. IT IS YOUR RESPONSIBILITY TO VERIFY ALL CHANGES & ACCURACY OF THE INFORMATION. THE FINAL COPY IS WHAT RAR WILL WORK FROM ON THE DAY OF YOUR WEDDING. DO NOT ASSUME VERBAL CONVERSATIONS HAVE OVERRIDDEN THE WRITTEN ORDER.
- ADDITIONS & ADJUSTMENTS: CAN BE MADE TO THE INITIAL INVOICE UP UNTIL 30 DAYS PRIOR TO YOUR EVENT PROVIDING YOUR GUARANTEED MINIMUM OF \$2000 IS MET.
- ADDITIONS LESS THAN 30 DAYS PRIOR TO EVENT WILL BE ACCEPTED UP TO 7 DAYS PRIOR TO EVENT AND MUST BE PAID BEFORE DELIVERY. NO GUARANTEE IS GIVEN THAT THE SAME FLOWERS WILL BE AVAILABLE AND PRICING WILL BE DETERMINED ACCORDING TO WHAT IS AVAILABLE. COLOR AND STYLE WILL BE MATCHED AS CLOSELY AS POSSIBLE.
- SUBSTITUTIONS: RAR RESERVES THE RIGHT TO MAKE SUBSTITUTIONS IN THE EVENT THE FLOWERS ORDERED ARE NOT AVAILABLE OR THE FLOWERS/DECOR RECEIVED ARE NOT OF THE QUALITY SUITABLE TO EVENT. THE INTEGRITY OF THE PROPOSED LOOK AND COLOR SCHEME WILL BE MAINTAINED AND FLOWERS OF EQUIVALENT VALUE WILL BE USED.
- VENUE AND LOCATION LIMITATIONS: RAR IS LIMITED BY THE RULES AND GUIDELINES OF THE LOCATION(S) AND SITE MANAGEMENT. NEGOTIATIONS WITH THE OFFICIALS FOR MODERATION OF GUIDELINES IS THE RESPONSIBILITY OF CLIENT. RAR WILL OFFER TECHNICAL RECOMMENDATIONS ONLY. REIMBURSEMENTS WILL NOT BE MADE FOR UNUSE ITEMDS DUE TO VENUE LIMITATIONS NOT COMMUNICATED TO RAR.
- TERMS: I UNDERSTAND THIS SPECIFIC BID HAS BEEN PREPARED EXCLUSIVELY FOR ME AND IT IS COPYRIGHTED BY RING AROUND THE ROSE/LORIE BRITTON. PRODUCTION OF THIS PROPOSAL BY ANOTHER FLORIST IS STRICTLY PROHIBITED.
- RAR RESERVES THE RIGHT TO CANCEL THIS CONTRACT IF AT ANY TIME RAR DETERMINES THAT THE OBLIGATIONS CANNOT BE MET. ANY CONTROVERSY OR CLAIM REGARDING THIS CONTRACT OR BREACH THEREOF, SHALL BE SETTLED BY ARBITRATION. ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION IN ACCORDANCE WITH COMMERCIAL ARBITRATION RULES.

I/WE AGREE TO AND UNDERSTAND THE TERMS AND CONDITIONS OF THIS CONTRACT AND ASSUME ALL FINANCIAL RESPONSIBILITY.

*	BRIDE OR PARENT		WEDDING DATE
	GROOM OR PARENT		_DATE TODAY
	DEPOSIT	CHECK#	

## Around the Rose Rental Agreement

YOU WILL BE BILLED AND AGREE TO PAY A \$150 CHARGE FOR RAR TO PICK UP ANY UNRETURNED EQUIPMENT. IT IS IMPERATIVE THAT THE EQUIPMENT IS RETURNED FOR OTHER BRIDES!

FOR REFERENCE COMMON REPLACEMENT FEES ARE PROVIDED BELOW. FOR BREAKAGE OR SERIOUS DAMAGE, YOU WILL BE BILLED THE ACTUAL REPLACEMENT COST FOR SERIOUS DAMAGE TO RENTAL ITEMS. SERIOUS DAMAGE INCLUDES BUT IS NOT LIMITED TO BREAKAGE, DENTS, MISSING PIECES AND MAJOR SCRATCHES

IN GENERAL CAREFUL AND RESPECTFUL HANDLING IS SUITABLE **AS WELL AS KEEPING THE BOXES AND PACKAGIN**G FOR RETURN OF EQUIPMENT.

IF YOU HAVE CONTRACTED RAR TO PICK UP EQUIPMENT, CLEANING & RETURN TO RENTAL FACILITIES IS THE RESPONSIBILITY OF RAR. HOWEVER, YOU ARE STILL RESPONSIBLE FOR ANY DAMAGE THAT MAY HAVE OCCURRED DURING YOUR USE OF EQUIPMENT.

ALL EQUIPMENT IS DUE TO BE RETURNED TO RAR CLEAN AND IN GOOD CONDITION NO LATER THAN THE THURSDAY FOLLOWING YOUR WEDDING DATE UNLESS OTHER ARRANGEMENTS HAVE BEEN MADE. LATE OR UNRETURNED EQUIPMENT: YOU WILL BE BILLED AND AGREE TO PAY A \$150 CHARGE FOR RAR PICK UP UNRETURNED EQUIPMENT. IT IS IMPERATIVE THAT THE EQUIPMENT IS RETURNED FOR OTHER BRIDES! VOTIVES, CANDELABRAS AND HURRICANES ARE TO BE EMPTIED OF CANDLES, WASHED CLEAN OF WAX SMOKE. YOU WILLBE BILLED \$25 MINIMUM CLEANING FEE FOR RETURNING DIRTY EQUIPMENT/VASES.

AISLE RUNNERS: DISPOSABLE RUNNERS ARE NOT TO BE RETURNED. CLOTH RUNNERS ARE TO BE RETURNED TO THE DESIGNATED RENTAL COMPANY. RAR (WILL PROPERLY INSTALL RUNNERS AT YOUR REQUEST WITHOUT LIABILITY FOR PERSONS TRIPPING OR INJURING THEMSELVES DUE TO WALKING OR PLAYING ON THE RUNNER.

LINENS: PLEASE RETURN HANGERS WITH LINENS. REPLACEMENT \$30-\$50EA.

CLIENT ASSUMES ALL RISKS. RAR WILL NOT INSTALL A RUNNERS IN UNSAFE CONDITIONS

PILLARS & URNS: DUE TO THE BULKY SIZE AND WEIGHT OF MANY OF THESE PROPS, CAREFUL HANDLING IS THE BEST PRECAUTION. THE CORNERS OF THE PLASTER PROPS IN PARTICULAR ARE VERY FRAGILE. IF POSSIBLE A BLANKET TO CUSHION THESE IS ALWAYS ADVISABLE. HYDRO STONE PILLARS/ URNS: \$250EA PLASTER, PLASTIC/ FIBERGLASS PILLARS & URNS \$75-\$350EA.

AISLE CANDELABRAS: BOXES ARE PROVIDED; THESE ARE REQUIRED TO BE REPACKED ACCORDING TO THE INSTRUCTIONS ON THE BOX. CAREFUL HANDLING IS USUALLY SUFFICIENT, HOWEVER, CAUTION IS ADVISED AS THESE DO SCRATCH EASILY AND WING NUTS OR RODS CAN BE LOST. EACH CANDELABRA CONSIST OF UPPER ROD WITH CANDLEHOLDER, LOWER BASE W/PEW CLIP (INCLUDES 2 WING NUTS) & ONE GLASS HURRICANE. PLEASE BE SURE ALL PARTS ARE ACCOUNTED FOR. HURRICANES MUST BE CLEAN OF SOOT & WAX TO AVOID \$10EA. CLEANING CHARGE. REPLACEMENT \$200EA HURRICANES \$20EA

WROUGHT IRON 5 LIGHT CANDELABRAS, WROUGHT IRON STANDS, ARBORS: CAREFUL HANDLING IS USUALLY SUFFICIENT, HOWEVER CAUTION IS ADVISED AS THESE DO SCRATCH EASILY AND ARCH CAN SNAP EASILY UNDER PRESSURE. REPLACEMENT ARBOR \$350EA IRON CANDELABRAS \$150EA.

**TABLE TOP URNS:** THESE ARE FRAGILE!! THESE ARE MADE OF FIBERGLASS/PLASTIC. WHEN TRANSPORTING, IT IS BEST TO HAVE SOMEONE HOLD THEM, IF YOU ARE TAKING THEM TO THE RECEPTION. REPLACEMENT \$75EA.

MISC. CONTAINERS: THESE ARE ALL TO BE RETURNED CLEAN AND IN BOXES OR CRATES THAT ARE PROVIDED. IT IS IMPERATIVE THAT THE CRATES AND/OR BOXES ARE RETURNED AS WELL.

**DELIVERY CRATES:** PLASTIC DELIVERY CRATES ARE OFTEN USED FOR YOU TO EASILY TRANSPORT YOUR PERSONAL FLOWERS FROM THE CHURCH TO THE RECEPTION. NOT ONLY ARE THESE USEFUL BUT THEY ARE IMPERATIVE TO BE RETURNED TO ME TO BE USED FOR OTHER WEDDINGS.

REPLACEMENT DELIVERY CRATES \$50EA.

VOTIVES: THESE ARE ALL TO BE RETURNED CLEAN AND FREE OF WAX. PLEASE DISCARD VOTIVES & CLEAN WITH SOAPY, HOT WATER. MERCURY VOTIVES ARE NOT DISHWASHER SAFE! REPLACEMENT VOTIVES: \$2-6EA VARIES WITH STYLE FABRIC, TULLE OR BUNTING: THIS MUST BE REWOUND ONTO PROVIDED BOLTS OR TUBES ACCORDING TO PROVIDE INSTRUCTIONS TO AVOID \$50 REWIND PENALTY.

**TOPIARIES & METAL TREES:** VASES/BASES, STEMS AND MOSS ARE ALL PART OF THE SETUP TO BE RETURNED. \$25-\$50 EA. REPLACEMENT VARIES DEPENDING ON STYLE. SPIRAL \$200EA DOUBLE BALL \$150 EA URNS FOR TOPIARIES VARY \$50-\$250 EA. METAL TREES \$250 EA

OTHER:

IN SOME CASES REPAIRS CAN BE MADE & RAR WILL QUOTE YOU A CHARGE IF ANY AFTER SEEING THE DAMAGE. RAR WOULD APPRECIATE BEING NOTIFIED OF ANY DAMAGE IMMEDIATELY & BEFORE YOU RETURN IT SO WE HAVE AN OPPORTUNITY TO REPLACE EQUIPMENT BEFORE THE FOLLOWING WEEKS BOOKINGS.

I/WE UNDERSTAND THAT WE ARE RESPONSIBLE FOR DAMAGE TO RENTAL EQUIPMENT EVEN IF DAMAGE IS A RESULT OF CARELESS GUESTS, FAMILY, CATERERS OR COORDINATORS AND WILL REIMBURSE FOR DAMAGE AT THE TIME OF EQUIPMENT RETURN UNLESS OTHER ARRANGEMENTS ARE MADE.

*	SIGNATURE:	DATE	
*	SIGNATURE: PLEASE RETURN ORIGINAL WITH YOUR DEPOSIT	DATE	